

Terms & Conditions

1. Rental rates are calculated on a Daily / Weekly / Monthly. However, a grace period of 1 hour is allowed for after time due back.
2. Extra hour shall be charged at 10% of the daily rate per hour. 6 hours extra consider full day rental. Rates quoted are subject to change without prior notice.
3. The rental rates include full indemnity for accidental damage to third party property and bodily injuries. However, the hirer is always responsible for an amount equivalent to the excess clause not exceed as table below:

Group	CC	Amount (RM)
A	Below 1000cc	RM 1,500
B	1001 - 1300cc	RM 2,000
C	1301 - 1500cc	RM 2,500
D	1501 - 2000cc	RM 3,000
E	2001cc and above	RM 5,000

4. The hirer responsible for damage as a result of illegal, negligence, careless actions, tyre punctures, burst tyre, fuel errors, lack of electricity because of forgotten turned off electrical devices, loss or damage to the vehicle accessories and damage of windows, mirror and undercarriage.
5. If the accident or damage to vehicle is cause by third party vehicle, then the hirer is responsible to get all third party detail such as vehicle registration number, driver's name and driving license number. If the claims cannot be made against third party insurance, therefore all damage will be borne by hirer subject to excess clause as mention in terms and conditions no. 3.
6. The hirer is required to inform our company and make police report within 24 hours from the time of an accident or from the time you've found out the theft or loss and get police report in writing.
7. The hirer are responsible for all parking fees or Traffic/JPJ/DBKK fines/compound incurred during the rental period.
8. No refund for any cancellation/amendment. Any amendment date and type of car are subject to availability.
9. Rental area is within a radius of 200km from Kota Kinabalu town. Driving over 200km from Kota Kinabalu will be charged RM200 and subject to company permission.
10. Surcharge for delivery out of KK CITY AREA
11. There will be an extra charges applied if the return location is in different city from the pick-up location. The charges as follow:
 - 200km - 350km : RM500
 - 350km - 650km : RM650

12. Meet late charge RM10-RM20
21:00 - 23:30 RM10
23:31 - 06:00 RM20

Additional Product & Services

Chauffeur Driven and Airport Transfer Services are available for selected locations. Quotation is available upon request

Child Seats

Baby seats are designed for use by children who weight between 3kg (7lbs) and 18kg (40lbs) and are between 51cm (20") and 102cm (40") in height.

Child seats are available on request.
The price is RM 20.00 per day

Fuel

Upon returning the car, the fuel level must be the same as it was during delivery. Extra charge will be impound if the the fuel is found less then delivery RM15/bar for compact or sedan, RM40/quarter tank for 4x4, mpv, hiace or urvan.